

Headsets, Handsets and Telephones: maximum choice and functionality

When you think about IP Telephony do you believe that you have to use a special phone or headset without all the functions of a normal desktop phone? Do you wish you could have a choice of telephony device, be it headset, handset or desktop phone?

The great thing about IP Telephony is that you have a wide choice of headsets and USB handsets which are easy to use and, when combined with a PC or laptop, give at least as much functionality as traditional (analogue or digital) phones. And you can also use functionally rich desktop IP phones. Furthermore, you can

control your connected phone from your PC and enhance telephony capabilities even more using the SwyxWare CTI option.

To meet the needs of different users there are multiple options for each type of audio device so users have the degree of functionality they need to do their jobs effectively as well as having a choice of which type of audio device they use. All audio devices are harmonised with SwyxWare so phone calls have optimal voice quality, and it is possible to make phone calls via Swyx IP phones without the need for a PC or laptop.

Benefits of SwyxIt! Headsets

The headset is an ideal solution for a receptionist or 'power user'. Consisting of a headphone and a microphone, it enables the user to make calls and work with the PC at the same time.

The H350, H360, H370, H380 and H390 wireless headsets give users the freedom to move away from the desk whilst still being contactable thus offering them a completely mobile solution.

SwyxIt! Headsets

SwyxIt! Headset H324



SwyxIt! Headset H325



SwyxIt! Headset H340



SwyxIt! Headset H342



SwyxIt! Headset H350



SwyxIt! Headset H360



SwyxIt! Headset H370



SwyxIt! Headset H380



SwyxIt! Headset H390



Key Features of SwyxIt! Headsets

	H324	H325	H340	H342	H350 Wireless	H360 Wireless	H370 Wireless	H380 Wireless	H390 Wireless
Monaural or Binaural	Monaural	Binaural	Monaural	Binaural	Monaural	Monaural	Monaural	Monaural	Monaural
Hearing Protection by volume limitation	✓	✓	✓	✓					
Noise Cancelling microphone			✓	✓	✓		✓	✓	✓
Wearing Style	Over-the-head	Over-the-head	3-in-1	Over-the-head	3-in-1	3-in-1	Earhook + Headband	Earhook + Headband	Earhook
Mute					✓	✓	✓	✓	✓
On/off hook support						✓	✓	✓	
Talk time approx.					12 hours	9 hours	Up to 6 hours	Up to 9 hours	6 hours
Range					150metres	100metres	Up to 150 metres	Up to 300 metres	Up to 10 metres
Conference								Up to 4 parties	

SwyxIt! Handset

Benefits of SwyxIt! Handsets

Making calls with the SwyxIt! P250 handset is easy and convenient. By connecting to the USB port of a PC or laptop, full on/off hook support is provided and users can take advantage of the PC/laptop keyboard to enter telephone numbers. Critical telephony

functions such as call transfer, hold, forward and conference can be easily chosen through the SwyxIt! client graphical user interface so migration from a conventional phone to the USB handset is easy and comfortable.

SwyxIt! P250 USB Handset Features

- On/off hook support
- Adjustment of volume with function keys
- Connection for standard PC headset
- Mute function
- Power supply with the PC
- Signalling of calls with integrated speaker
- Supports connection to USB port
- Supports headset connection, controlled with function key
- Available colours: arctic and manganese



SwyxPhones

SwyxPhones are elegant desktop IP telephones, directly connected to the local network over the Ethernet.

SwyxPhone L4xx and L5xx series IP phones

The SwyxPhone L4xx and L5xx product lines include the following models detailed below. SwyxPhone models L520s and L540 are based on L420s/L440

but include self-labelling keys (SLK). This allows for dynamic labelling of all function keys on a per user basis.

SwyxPhone L400

Ideal entry level CTI telephone



SwyxPhone L420e

Standard phone with 2 line display



SwyxPhone L420s

Extendable and convenient phone with 2 line display



SwyxPhone L440

Telephone for power users with 4 line display



SwyxPhone L520s

A functionally rich phone with 2 line display



SwyxPhone L540

The telephone for power users with 4 line display



SwyxPhone Features By Model

	L400	L420e	L420s	L440	L520s	L540
Function keys with LEDs	8	12	12	19	12	18
Self Labelling Keys					✓	✓
Display		✓	✓	✓	✓	✓
Number of Characters		2x24	2x24	4x24	2x24	4x24
Interface for up to 4 SwyxPhone Extension modules			✓	✓	✓	✓
Full duplex hands-free speaker phone			✓	✓	✓	✓
Integrated 2 port 10/100Mbit/s Switch			✓	✓	✓	✓
Headphone Connector			✓	✓	✓	✓
3 Dialog Keys for Interactive user prompts		✓	✓	✓	✓	✓
Personal and Global phone directory		✓	✓	✓	✓	✓
Time and Date display		✓	✓	✓	✓	✓
List of calls and redials		✓	✓	✓	✓	✓
Note function during conversation		✓	✓	✓	✓	✓

Common Features of all SwyxPhones

- Supports powerful telephony functions, call swap, call pick-up, redirection and many more
- Power over LAN (IEEE 802.3af)
- Supports 'Quality of Service' functions: level 2 (802.1pQ) and level 3 (DiffServ)
- Quick configuration via DHCP
- Automatic firmware update
- 8 function keys with LEDs
- 2 keys for volume settings (plus/minus)
- Voicemail: acoustic and visual
- Signalling, voicemail check and remote inquiry with IMAP4 compatible mail server
- CTI with Option Pack 'CTI for SwyxPhone'
- Password protection
- Wall-mountable
- Open listening
- Headset connection (not available on L400 or 420e)

For more information contact your local Swyx distributor or reseller. To find your local distributor or reseller visit www.swyx.com or call Swyx on +44 (0) 118 325 0110 or +49 (0) 231 47770.